

# Responding to Risk of Harm, Abuse and Neglect - Education and Care (RRHAN - EC) fundamentals online course for volunteers

## Background

Everyone who works or volunteers with children must have up-to-date responding to risks of harm, abuse and neglect (RRHAN-EC) training.

RRHAN-EC training was updated in 2021. Certificates issued in 2021 will have an expiry date of 31 December 2024.

You will need to update your training if you completed RRHAN-EC training **prior** to 2021.

RRHAN-EC Certificates issued prior to 2021 are no longer valid.

RRHAN-EC training will explain what you are expected to do if you have concerns about the safety or wellbeing of children and young people. It helps you understand appropriate ways to relating with children and young people.

A certificate of participation is provided when completed and is current until 31 December 2024.

The certificate is transferrable across sites.

You can complete this training online which takes about 2 hrs and includes an assessment.

## Instructions on how to complete online

### What you need before you start

- A current individual email address.
- A computer or mobile with an internet connection.
- A recent web browser, like Google Chrome (50 or later), Internet Explorer (10 or later), or Firefox.

### Register for a plink volunteer account

- Go to the website: [Plink logon for volunteers](#)
- Fill in your details:
  - in the field "Select Account type" select Volunteer
  - enter your email address (this will be your plink username), choose a password, and type in your name
- Select "I accept the terms of use"
- Select "Create Account"

### Start the training

- Select the course "Volunteers: RRHAN-EC Fundamentals"
- Select "Register"
- Select "Register" again
- Complete registration form.
  - Site name: Select "Magill School"
  - School: type "Magill School"
- Select "Register" again

- Select “content” tab (refer image below)

- Select “Fundamentals course: Responding to Risks of Harm, Abuse and Neglect”
- The training course will then commence.

### Training Completed

- A certificate of participation is provided when completed.
- Provide a copy to the School, either email ([dl.1213.info@schools.sa.edu.au](mailto:dl.1213.info@schools.sa.edu.au)) or paper copy to the school office.

### Already have a Plink account

- If you already have a plink account, you can log in using your plink username (your email address that you used when you created a plink account). [www.plink.sa.edu.au/pages/login.jsf](http://www.plink.sa.edu.au/pages/login.jsf)

**Information sheet last updated 21 Feb 2023**